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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:

STAMPS:

CANCELLED by Supplement 1 effective 01/01/00

RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

2. DEFINITIONS APPLICABLE TO THIS SCHEDULE: (CONT'D)

A. Residential Customer or Current Residential Customer or Applicant: (Cont'd)

A residential applicant includes any person who requests gas at a premises to be used as his or her residence or the residence of a third party on whose behalf the person is requesting service as defined in 16 NYCRR Part 11.2.

B. Non-Residential Applicants and Customers:

A non-residential applicant is a person, corporation or other entity who has requested gas service as a non-residential customer.

A non-residential customer is a person, corporation or other entity, supplied by the Company with gas service under the Company's tariff and pursuant to an accepted application for service, who is not a residential customer as defined in 16 NYCRR Part 11.2.

A new non-residential customer is a customer who was not the last previous customer at the premises to be served, regardless of whether such customer previously was or is still a customer of the Company at a different location.

A seasonal non-residential customer is a customer who applies for and receives Company service periodically each year, intermittently during the year, or at other irregular intervals.

A short-term or temporary non-residential customer is a customer who requested service for a period of time up to two (2) years.

An actual reading is one obtained by a Company employee from either the meter or a remote registration device attached thereto.

An access controller is a party known to the Company to be in control of access to the metering equipment of a non-residential customer, and to have an active account of its own with the Company.

A payment is considered to be made on the date when it is received by the Company or one of its authorized agents.