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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 9 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 4
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

35. RETAIL ACCESS PROGRAM (Cont'd)

L. BILLING OF CUSTOMER (Cont'd)

Customer Enrollment

Customers choosing a single-bill option must contact their Retail Supplier. The Retail Supplier will contact Central Hudson concerning the customer's changing billing arrangements. The Retail Supplier will administer the customer's billing choice and will convey that information to Central Hudson. The Retail Supplier must notify Central Hudson at least 10 business days prior to the customer's next scheduled billing cycle of the change. Central Hudson will verify the change by sending a notice of the change to the customer. Unauthorized billing changes will be grounds for terminating the Retail Supplier's right to continue consolidated billing.

Billing Charges and Credits for Combined Billing

- (1) If Central Hudson is issuing the combined bill, the Company will charge the Retail Supplier for the cost of issuing the Retail Supplier's portion of the bill.
- (2) If the Retail Supplier is issuing the combined bill, Central Hudson's portion of the combined bill will include a billing back-out credit.
- (3) Central Hudson will reevaluate the billing charges and back-out credits annually to reflect changes in the actual billing costs, information exchange and retail access penetration.
- (4) The current billing charges and back-out credits are included on the Company's monthly pricing schedules as filed with the New York State Public Service Commission.
- (5) The Company and the Retail Supplier may negotiate additional charges for billing services that are not mandated by Commission Order, statute or regulation.

Customer Payments

Customer payments are to be allocated first to satisfy Central Hudson's portion of the combined bill including charges in arrears with the balance being apportioned to the Retail Supplier's portion of the combined bill. If more than one Retail Supplier is serving the customer, after Central Hudson's charges have been satisfied, payments will be prorated between the two Retail Suppliers based on the balance due to each Retail Supplier. If a customer's payment is later returned for insufficient funds the billing party will issue a notice to the non-billing party and reduce the payment transfers accordingly.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York