

..DID: 19345
..TXT: PSC NO: 88 GAS LEAF: 50.8.1
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 06/11/02 SUPERSEDING REVISION:
STAMPS: Issued in compliance with Commission order in case 00-M-0504 dated 05/
RECEIVED: 06/10/02 STATUS: Effective EFFECTIVE: 06/11/02

GENERAL INFORMATION

22. CREDITWORTHINESS: (CONT'D)

H. Prepayments and Deposits: (Cont'd)

Consistent with Case Nos. 00-M-0504 (Order issued May 9, 2002, and Notice issued May 9, 2001) and 98-M-1343 (Order issued April 15, 1999), the PSC's consumer protections regarding prepayments and deposits extend to small commercial customers and small nonresidential customers as well as residential customers.

23. CUSTOMER INFORMATION:

A. Historical

- (1) Twice during any rolling twelve (12) month period, the Company will provide, free of charge to the Customer or an authorized Marketer twenty-four (24) consecutive months (or for the life of the account, if less) of the Customer's most recent usage and billing information (meter reading dates, consumption, total dollars billed for each billing period, service classification, currently listed tax district, current meter number (if applicable) and type of meter reading) for each of the Customer's accounts. Additionally, the Company will provide class average profiles. Where more than one meter is associated with an account, the information will be provided by meter, if available.
 - (a) A Customer's meter number and the Company account number must be provided to obtain the above data.
 - (b) A fee of fifteen dollars (\$15) will be charged for data requested and provided beyond the twenty-four (24) month period for each additional twelve (12) months of information requested.

Issued By: Sherwood J. Rafferty, Senior Vice President, Ithaca, NY
(Name of Officer, Title, Address)