

PSC No. 1 - Water  
United Water South County Water Inc.  
Initial Effective Date: 06/01/05

Leaf No. 36  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

### V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

#### O. Deferred Payment Agreements (cont'd.)

- (lc) The Corporation will negotiate in good faith with a customer or applicant in order to arrange a payment agreement that the customer or applicant is able to pay. A deferred payment agreement shall:
  - (lc.1) be fair and equitable considering the customer's financial circumstances. The Corporation may require the customer or applicant to complete a form showing assets, income and expenses, and provide reasonable substantiation of the information on that form with the knowledge that such information will be treated as confidential;
  - (lc.2) provide for installments as low as \$10.00 per month and no down payment, when the customer or applicant demonstrates financial need for such terms, but need not provide for monthly installments of less than \$10.00; and
  - (lc.3) provide for any size or no down payment and installments on any schedule over any period of time and cover any outstanding charges, if mutually agreed by the parties.
- (ld) The Corporation will renegotiate and amend a payment agreement if the customer or applicant demonstrates that his or her financial circumstances have changed significantly because of conditions beyond his or her control.
- (le) The Commission or its designee may order the Corporation to offer a payment agreement when the parties have been unable to reach agreement or where an agreement is necessary for the fair and equitable resolution of a complaint.
- (lf) The Corporation will not be obligated to extend a deferred payment agreement to a non-residential customer, unless otherwise agreed to by the Corporation and the customer.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994