

PSC No. 1 - Water
United Water South County Water Inc.
Initial Effective Date: 06/01/05

Leaf No. 33
Revision: 0
Superseding Revision: 0

GENERAL INFORMATION

V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

M. Termination of Service to Entire Multiple Dwellings (cont'd.)

impairment to health or safety by the loss of heat service, he or she should immediately contact the Corporation. The notice will provide the name and telephone number of the Corporation contact person.

Whenever an occupant has so notified the Corporation, the Corporation will conduct an onsite personal visit without delay, for the purpose of determining whether the occupant may suffer a serious impairment to health or safety as a result of termination. If the Corporation determines that an occupant may suffer serious impairment to health or safety as a result of termination, the Corporation will refer such cases to the local Department of Social Services and request the agency to investigate.

(4c) When referring such a case to the Department of Social Services, the Corporation will continue heat-related service to the multiple dwelling or otherwise provide heat to the person who may suffer a serious impairment for at least 15 business days after the referral. The Corporation, upon referring such a case, will not thereafter terminate heat-related service to the dwelling during the cold weather period unless it otherwise provides heat to the person who may suffer serious impairment, or unless it is informed by the local Department of Social Services that appropriate alternative arrangements to preclude a serious impairment to health or safety have been made or that the claim of serious impairment is without merit. If the Corporation thereafter intends to terminate service, it will provide at least five (5) calendar days written notice to the occupants that heat-related service will be terminated and will, if so notified by the Department of Social Services, inform the individual of the finding of no serious impairment. Such notice will state that any occupant may seek further review by the Commission.

(4d) If the Corporation is notified by the local Department of Social Services that an occupant in a multiple dwelling where the heat-related service has been terminated by the Corporation may suffer a serious impairment to health or safety, it will reconnect heat-related service, or otherwise provide heat to such person and continue such service.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994