

PSC No. 1 - Water  
United Water South County Water Inc.  
Initial Effective Date: 06/01/05

Leaf No. 37  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

### V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

#### O. Deferred Payment Agreements (cont'd.)

##### 2. Eligibility

- (2a) A residential customer or applicant is eligible for a payment agreement and will be offered one, unless:
- (2a.1) the customer is a seasonal, short-term or temporary customer;
  - (2a.2) the customer has broken an existing payment agreement; or
  - (2a.3) the Commission or its designee determines that the customer or applicant has the resources available to pay the bill.
- (2b) If the Corporation believes that a customer or applicant has the resources available to pay the bill in full or where the parties are unable to agree on a payment agreement covering the amounts that exceed the cost of twice the customer's average yearly usage, either party may seek a determination from the Commission or its designee as follows:
- (2b.1) the Corporation will immediately notify the customer or applicant and the Commission or its designee of its position and give written notices summarizing these procedures in clear and understandable language; and
  - (2b.2) until a determination is made by the Commission or its designee, the Corporation will postpone any termination activity, and restore service or provide service, if so directed by the Commission or its designee, as long as the customer or applicant pays current bills and terms of the payment agreement as established by the Commission or its designee.

##### 3. Terms of Agreement

- (3a) A payment agreement will require the customer or applicant to pay all current bills on time.
- (3b) Unless otherwise agreed to by the Corporation and the customer, the Corporation will offer a payment agreement that covers amounts up to the cost of twice the customer's average annual usage. The down-payment may include any amount owed in excess of twice the customer's average annual usage. If the customer and the Corporation are unable to agree upon a payment agreement under these circumstances, either party may seek a determination from the public Service Commission.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994