

PSC No. 1 - Water  
United Water South County Water Inc.  
Initial Effective Date: 06/01/05

Leaf No. 32  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

### V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

#### M. Termination of Service to Entire Multiple Dwellings (cont'd.)

2. Procedures to Avoid Termination of Service
  - (2a) The corporation will require occupants in a multiple dwelling to pay no more than the current charges incurred by the party to whom the last preceding bill has been rendered, and will not terminate service if such current charges are paid.
  - (2b) The Corporation will identify to the occupants that they are authorized to set off utility payments against their rents, to pay for the bill due, in accordance with subdivision (1) of Section 235-a of the New York State Real Property Law.
  - (2c) If occupants in a multiple dwelling find they are unable to reach an agreement with the Corporation to avoid termination of service, they may contact the Public Service Commission. After such a request is received, a designee will attempt to work out an agreement and will, if necessary, attempt to arrange a meeting with occupant representatives, the Corporation and the party responsible for making payment for service.
  - (2d) The Commission's designee may stay a threatened termination of service to an entire multiple dwelling where it concludes that good faith efforts are being made by the occupants to arrange for the payment of current charges.
3. Physical Termination of Service  
Refer to subdivision H of this Section for the procedures.
4. Cold Weather Procedures.  
During the cold weather period, the following procedure will be followed by the Corporation to terminate heat-related service to an entire multiple dwelling:
  - (4a) The Corporation will provide the notices required by not less than thirty (30) calendar days before the intended termination.
  - (4b) The Corporation will provide each occupant with a written notice, not less than ten (10) calendar days before the earliest date termination may occur, advising the occupant that if any occupant in his or her apartment has a serious illness or medical condition that may result in a serious

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994