

PSC No. 1 - Water  
United Water South County Water Inc.  
Initial Effective Date: 06/01/05

Leaf No. 6  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

### II. DEFINITION OF TERMS (cont'd.)

- G. A "business day" is any Monday through Friday when the Corporation's business offices are open.
- H. A "cold weather period" is that period of time beginning November 1st of each year and ending April 15th of the following year.
- I. "The Commission" is the New York State Public Service Commission.
- J. "The Office of Consumer Services" is the Office of Consumer Services of the New York State Department of Public Service.
- K. "Corporation" or "Company" is the United Water South County Water Inc.
- L. "Corporation or Company deficiency" is:  
(1) any action or inaction by the Corporation or one of its authorized agents that does not substantially conform to the rules and regulations of Title 16 NYCRR, or this tariff; or  
(2) the failure of metering equipment to accurately record service, unless a customer's culpable conduct caused or contributed to such failure.
- M. "Current charges" as used in Section V, subdivisions M and N of this tariff, are the amounts properly billed to a party responsible for service for the billing period covered by the first bill rendered on or after the date the required notice is posted. Current charges do not include any arrears for earlier billing periods.
- N. A "deferred payment agreement" or "payment agreement" is a written agreement for the payment of outstanding charges over a specific period of time.
- O. A "delinquent customer" is a customer who has made two or more consecutive late payments within the previous twelve months.
- P. A "disabled person" is a person with a physical, mental or medical impairment resulting from anatomical, physiological or neurological conditions which prevents the exercise of a normal bodily function or is demonstrable by medically accepted clinical or laboratory diagnostic techniques, as defined in the Human Rights Act (Executive Law, Section 292 (21)); or a person who is unable because of mental or physical problems to manage his or her own resources or to protect himself or herself from neglect of hazardous situations without the assistance of others.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994