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## GENERAL INFORMATION

## II. DEFINITION OF TERMS (cont'd.)

- Q. "Elderly" is a residential customer who is 62 years of age or older.
- R. "Heat-related service" is water service which is necessary for the on-going operation of a customer's primary heating system.
- S. A "late payment" is any payment made more than 20 calendar days after the date payment was due.
- T. A "multiple dwelling" is a dwelling designed to be occupied by three or more families living independently of each other, as defined in the Multiple Dwelling Law or Multiple Residence Law.
- U. "Non-residential" customers include any person, corporation, governmental agency or other entity, who pursuant to an accepted application for service is supplied by the Corporation's tariff, and who is not a residential customer.
- V. A "residential customer" is any person who, in accordance with an application for service made by such person or a third party on his or her behalf, is supplied with water service by a utility at a premises where such service is used primarily for his or her residential purposes.
- W. A "seasonal, short-term or temporary customer" is a customer who applies for and/or receives utility service periodically each year, intermittently during the year, or for a period of time up to one year.
- X. "Tampered equipment" is any service-related equipment that has been subjected to unauthorized interference that has changed or inhibited the accurate measurement of water consumption or that has been connected without authorization after a utility has physically disconnected service.
- Y. A "two-family dwelling" is a building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

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