

PSC No. 1 - Water
 United Water South County Water Inc.
 Initial Effective Date: 06/01/05

Leaf No. 16
 Revision: 0
 Superseding Revision: 0

GENERAL INFORMATION

V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

E. Backbilling (cont'd.)

- (1b) A backbill will be accompanied by an offer of payment agreement, if applicable.
- 2. Limitations on Issuance of Residential Back-bills
 - (2a) The Corporation will not issue a backbill more than six (6) months after the Corporation actually became aware of the circumstance, error or condition that caused the underbilling.
 - (2b) The Corporation will not upwardly revise a backbill, and will issue a downwardly revised backbill as soon as reasonably possible and within two (2) months after the Corporation becomes aware that the first backbill was excessive.
- 3. Limitations on Residential Backbilling Period
 - (3a) When the failure to bill earlier was due to a Corporation deficiency, the Corporation will limit the backbilling period to twelve (12) months before the Corporation actually became aware of and corrected the circumstances, error or condition that caused the underbilling, unless the corporation can demonstrate that the customer's culpable conduct caused or contributed to the original underbilling.
 - (3b) When the failure to bill earlier was not due to a Corporation deficiency, the Corporation will limit the backbilling period to 24 months before the Corporation actually became aware of and corrected the circumstance, error or condition that caused the underbilling, unless the Corporation can demonstrate that the customer's culpable conduct caused or contributed to the original underbilling
- 4. Non-registering Meters for Non-Residential Customers
 - (4a) The reading of a duly installed meter showing the amount of water consumed shall be used for all metered billing purposes except where it appears that the meter has ceased to register or has registered inaccurately.
 - (4b) In all cases where a meter is found to be defective, it shall be immediately replaced by a meter that has been tested and properly adjusted.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994