

PSC No. 1 - Water
United Water South County Water Inc.
Initial Effective Date: 06/01/05

Leaf No. 10
Revision: 0
Superseding Revision: 0

GENERAL INFORMATION

III. APPLICATION AND DENIAL (continued)

A. Extension of Service (cont'd.)

9. A written application for residential service will be considered complete when information has been provided as required (under paragraph 8 of this subdivision), along with proof of the applicant's identity and responsibility for the water bills for the premises, through submission of appropriate documents. Where a third party applies for service, the third party must submit proof of his or her identity and a written authorization from the applicant. All submitted documents become part of the application.
10. The Corporation will make reasonable efforts to contact, either by telephone or in person, any residential applicant who submits an incomplete application, within one business day of receipt of the application, stating the information and/or documents that must be submitted in order for the application to be considered complete.
11. The Corporation shall not be obligated to provide seasonal, short-term or temporary service to a residential applicant who fails to post a lawfully required deposit.
12. Non-Residential Applicants. All applications for the use of water must be made in writing to the office of the Company at International Research Building, Tuxedo, New York. If the premises to be supplied have no service pipe connection to the water main, application must be made to the Company for the tapping of the main, and installation of the service pipe from main to street line by the Company. No person shall use water without first signing an application for service. Water for building or construction purposes will be furnished on an application for metered service through a service pipe connection to the main and the customer will be liable for the amount of water used in accordance with Service Classification No. 1.

B. Denial of Application

1. The Corporation will make reasonable efforts to immediately contact, either by telephone or in person, any applicant whose application is being denied.
2. The Corporation may not deny an application for service unless a written notice was either delivered personally to the applicant or sent to the applicant's current address or any alternative mailing address provided in the application, within three business days of receipt of the application for service. An application for service not denied within three business days of receipt is considered accepted.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994