

2.9.2 A Customer who is unable to resolve a billing dispute with the Company may contact and/or file a complaint with the Department at:
New York State Department of Public Service
3 Empire State Plaza
Albany, New York 12223-1350

2.10 Taxes

All federal, state and local taxes, excluding sales tax, assessed on the sale and use of the Customer's Prepaid Calling Card are paid by the Company out of the purchase price of the Prepaid Calling Card. (D)

2.11 Location of Service

The Company will provide Service to Customers within the State of New York.