## GENERAL INFORMATION

14. Late Payment Charge

A late payment charge to be computed at the rate of $1 \frac{1}{2}$ percent per month, compounded monthly, may be applied to all balances left unpaid 23 days following mailing of the bill.
15. Regulation

All matters, rules and other situations concerning the rendering of steam service which are not specifically covered herein or in a provision of the New York State Codes, Rules and Regulations and which are subject to the jurisdiction of the Public Service Commission, and for which a Customer and the Company cannot agree as to an equitable and fair solution will be referred to said Commission to be resolved. Either the Customer or the Company may request that a rule or provision of this Tariff be changed for a particular situation.

