

**Valley Energy, Inc.**  
New York Division

P.S.C. No. 1 Gas  
Leaf No. 26  
Revision No. 2  
Superseding Original

#### GENERAL INFORMATION

##### 7. Metering, Billing, Collections and Estimated Bills: (Cont'd.)

###### B. Estimated Bills - Residential:

- (a) Should any meter or measuring device used under an agreement for service for any reason fail to register for any period of time the full usage of service by a customer, or if the actual usage of service cannot be obtained because of inability of Company to read a meter or measuring device, the usage of service by such customer may be estimated by Company on the basis of available data and bill the customer accordingly.
- (b) Where the Company has submitted an estimated bill or bills to a residential customer that understates the actual amount of money owed by such customer for the period when estimated bills were rendered by more than 50 percent or one hundred dollars (\$100), whichever is greater, the Company shall notify the customer in writing that he or she has the right to pay the difference between the estimated charges and the actual charges in regular monthly installments over a reasonable period that shall not be less than three months.
- (c) For seasonal and/or short term customers, an actual meter reading shall be taken upon termination of service.

Date of Issue: January 31, 2005      Date Effective: February 1, 2005  
Issued by: Robert J. Crocker, President & CEO, Sayre, PA 18840  
Issued in compliance with order in Case 04-G-0821 dated January 21, 2005