

Valley Energy, Inc.
New York Division

P.S.C. No. 1 Gas
Leaf No. 87.11
Revision No. 1
Superseding Revision No.

GENERAL INFORMATION

23A. CUSTOMER INFORMATION:

A. Historical

- (1) Twice during any rolling twelve (12) month period, the Company will provide, free of charge to the Customer or an authorized Marketer twenty-four (24) consecutive months (or for the life of the account, if less) of the Customers most recent usage and billing information (meter reading dates, consumption, total dollars billed for each billing period, service classification, currently listed tax district, current meter number (if applicable) and type of meter reading) for each of the Customer's accounts. Additionally, the Company will provide class average profiles. Where more than one meter is associated with an account, the information will be provided by meter, if available.
 - (a) A Customer's meter number and the Company account number must be provided to obtain the above data.
 - (b) A fee of fifteen dollars (\$15) will be charged for data requested and provided beyond the twenty-four (24) month period for each additional twelve (12) months of information requested.
 - (c) Requests exceeding the frequency limitation stated above will be subject to a fifteen dollar (\$15) fee for each additional request.
 - (d) Information not identified above, if available, will be provided at the Company's incremental Cost. The Company will notify the requestor within five (5) calendar days regarding the status of its request.
- (2) Twice during any rolling twelve (12) month period, with proper written Customer authorization provided to the Company, credit information will be made available free of charge for the most recent twelve (12) month period.
 - (a) A fee of fifteen dollars (\$15) will be charged for each additional twelve (12) months of credit information requested and provided.
 - (b) Requests exceeding the frequency limitation stated above will be subject to a fifteen dollar (\$15) fee for each additional request.
 - (c) The credit information provided will identify if the Customer had late payments and/or had been disconnected.

Date of Issue: January 31, 2005 Date Effective: February 1, 2005
Issued by: Robert J. Crocker, President & CEO, Sayre, PA 18840
Issued in compliance with order in Case 04-G-0821 dated January 21, 2005