

Valley Energy, Inc.
New York Division

P.S.C. No. 1 Gas
Leaf No. 87.14
Revision No. 1
Superseding Revision No.

GENERAL INFORMATION

24. MARKETER BILLING AND COLLECTION SERVICES AND CHARGES: (Cont'd.)

G. Overpayments

- (1) Overpayments made by a Marketer/Direct Customer as a result of an inaccurate invoice or as determined through the Dispute Resolution Process as described in General Information Section 29 of this Schedule will be credited to the Marketer's/Direct Customer's account, if a prior shortage exists, or otherwise refunded. The credit or refund will occur within five (5) calendar days of the determination that an overpayment has occurred. Overpayments will earn interest at the rate of one and one-half percent (1.5%) per month from the date of the overpayment until the date of the credit or refund, whichever applies. The refund will be rendered by electronic funds transfer or other mutually agreeable method. Any applicable bank fees associated with electronic funds transfers shall be assessed to the Marketer/Direct Customer.
- (2) Overpayments made voluntarily by a Marketer/Direct Customer will be credited to the Marketer's/Direct Customer's account and will not earn interest unless the overpayment is applied to the security deposit account.

25. NEW DELIVERY CUSTOMER REQUIREMENTS:

A. Initiating New Delivery Customer Service

- (1) A Marketer may notify the Company of a New Delivery Customer. Service will be initiated consistent with the applicable provisions of this tariff, or superseding issues thereof, with the Marketer acting on behalf of the Applicant.
- (2) The Company will acknowledge receipt of the notification within five (5) calendar days.

B. Commencement of Service

- (1) Service will commence after all connections are complete in accordance with the provisions of this tariff, or superseding issues thereof. A special meter reading, as applicable, will be performed at no charge.

C. Service Fees, Deposits or Other Requirements

- (1) All fees, deposit requirements, or other charges as identified in this tariff, or superseding issues thereof, will apply to the initiation of service to New Delivery Customers.

Date of Issue: January 31, 2005 Date Effective: February 1, 2005
Issued by: Robert J. Crocker, President & CEO, Sayre, PA 18840
Issued in compliance with order in Case 04-G-0821 dated January 21, 2005