

**PSC NO: 1 WATER**

COMPANY: Four Corners Water Works Corporation

INITIAL EFFECTIVE DATE: September 15, 2005

LEAF: 4

REVISION: 0

SUPERSEDING REVISION:

**3. Application for Water Service**

- (a) Written application for service may be required.
- (b) To have a meter installed for a new service or to resume water service or to change the size of a meter, the customer shall make proper application at the Four Corners Water Co. Proper application shall consist of furnishing meter size, service address, lot number, customer name, phone number, and address where the bill is to be sent.
- (c) Upon installation of a service, water shall not be used until after the plumbing is properly inspected and the correct address is posted on the property. Service pipe installations are subject to Company approval.
- (d) Meters shall be set in approved accessible locations; and, since meters are the property of the Four Corners Water Co., only representatives of the Four Corners Water Co. are authorized to install, disconnect, or remove them from service. The cost of any meters improperly removed, damaged, or otherwise not recoverable shall be charged to the customer.
- (e) A separate application may be required for each premise. No customer shall install manifold or have multiple meters provide water from a single service.
- (f) Applications need not be accepted from customers with charges due on any water accounts with the Company. The Company must accept an application if the customer enters into a deferred payment agreement.

**4. Deposits - Security**

- (a) As a condition of receiving service, the Company may require a deposit from customers that are delinquent (having a bill remaining unpaid 23 days from the date mailed), seasonal, short term or temporary or who have had service terminated for non-payment during the preceding 6 months. In addition, a deposit may also be required from a non-residential customer whose credit has not been established with the Company. A delinquent customer shall be provided with a written notice 20 days before the deposit is assessed which states that failure to make timely payments will permit the Company to require a deposit from such customer.
- (b) Deposits from applicants and customers may not exceed two times the estimated average monthly bill for a calendar year, except in the case of customers whose usage varies widely where deposits may not exceed twice the average monthly bill for the peak season.
- (c) The Company shall perform an annual review of the billing history of every customer who has a deposit with the Company to assure that a deposit is still required under (4A) above and that the amount of the deposit conforms with (4B) above. The Company reserves the right to review the deposit at any time. If a review shows that the deposit held falls short of the amount the Company may require by 25 percent or more, the Company may require the payment of an additional amount. If a review shows that the deposit held exceeds the amount required by 25 percent or more, the Company shall refund the excess to the customer. The customer may request a downward revision of the deposit.

**5. Deposits - Interest**

Every deposit shall earn simple interest at the rate per annum prescribed by the Public Service Commission. The interest must be paid to customers when the deposit is returned. If the deposit has been held for 12 consecutive months or more, the interest must be credited to the customer no later than the first bill rendered after the next succeeding first day of October and at the end of each succeeding 12 month period.

Issued By: Andrew Stark, President  
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