

PSC NO: 8 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 8/01/05  
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 04-G-1047 DATED 7/22/05.

LEAF: 267  
REVISION: 5  
SUPERSEDING REVISION: 4

## SERVICE CLASSIFICATION No. 19 (Cont'd)

SUPPLIER TRANSPORTATION, BALANCING AND AGGREGATION - Continued

## Provisions of TIBS:

- a. TIBS includes invoicing, remittance processing and call center activities. Distribution representatives can assist Customers with inquiries regarding utility charges, service and bill calculation. Customers with questions relating to a Supplier's rate or services will be instructed to contact the Supplier.
- b. Company will bill a Supplier's STBA Customers for gas supplies sold by the Supplier together with Company's STBA charges, excluding current balancing charges and associated penalties, if any, which will be billed directly to STBA Supplier.
- c. Customer payments received by the Company will be applied according to the procedures adopted by the Commission in its order issued on December 5, 2003 in Cases 03-M-0117 et al. and reflected in the UBPs, as appended to this tariff effective February 19, 2004.
- d. TIBS is a "rate-ready" service. Accordingly, the STBA Supplier must timely provide the Company with billing rate data in an acceptable form and manner.
- e. Customer Budget billing is available under TIBS.
- f. TIBS bills are issued according to the Company's traditional cycle billing schedule, based on meter-read dates available for inspection on the Company's web site.
- g. For utility services, Customers receiving TIBS billing shall receive consumer protections available to bundled service utility Customers (under, e.g., SC 1 and 3).
- h. Supplier is obligated to maintain consumer response capabilities for Customer inquiries regarding Supplier's services and rates.

Issued by D. J. Seeley, President, 6363 Main Street, Williamsville, NY 14221  
(Name of Officer, Title, Address)