

NY PSC Tariff No. 7 – TELEPHONE  
PAETEC Communications, Inc.  
Initial Effective Date: 09/29/2005

Section : 8 Leaf: 21  
Revision: 1  
Superceding Revision: 0

## SECTION 8 - BILLING AND COLLECTION (Cont'd)

### 8.8 ACCESS SERVICE BILLING INFORMATION (Cont'd)

(N)

#### E. (Cont'd)

2. In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Company will re-send a bill by electronic data transmission at the same rates and charges as a request for an additional copy of the access bill as set for in 8.8.G following.
3. In the event that there are problems or disputes regarding receipt of the data transmission other than those outlined in (1) and (2) preceding, the Company will forward a duplicate access bill via email or on CD by overnight delivery. After investigation, if (2) preceding applies, the same rates and charges as a request for an additional copy of the access bill will apply as set forth in 8.8.G following.

#### F. This service may not be available for non-access rates and charges.

#### G. The rates and charges for the provisions of Access Service Billing Information are as follows:

		<u>Rates</u>	
		<u>Min.</u>	<u>Max</u>
1.	Additional hard paper copies of the customer's monthly bill or service and features record on paper	\$0.00	\$1.00
		per page + cost of shipping	
2.	Additional electronic copies (PDF) of the customers monthly bill or service and features record in PDF format sent via electronic transmission	\$0.00	\$1.00
			per bill

(N)

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