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NEW YORK STATE ELECTRIC & GAS CORPORATION

Revision: 2

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GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

D. Billing Period: (Cont'd)

(2) Interim Estimated Billing: (Cont'd)

Consumption for the first month of each bi-monthly meter reading period shall be determined by estimation on the basis of the Customer's previous usage, adjusted for weather conditions. Consumption for the second month of each bi-monthly meter reading period shall be determined by subtracting the first month's estimated consumption from he total actual consumption for the bi-monthly period as shown by the meter. The bill for each month shall be the result of applying to the consumption, determined as aforesaid, the applicable rates and charges contained in this Schedule.

On request, the Company will furnish postcards (as specified in Section 8.D.(3) of this Schedule) for customers to report their meter readings for the intervening months and the bill will be rendered based on the usage reported.

At the Customer's option, the Customer may elect to receive a monthly bill rendered using the Budget Billing Plan described in Section 8.Q. of this Schedule. Customers who are not eligible for the Budget Billing Plan shall be billed in accordance with the Interim Estimated Billing Plan described above.

(3) Upon request, the Company will supply any customer with a card form upon which the Customer may record his or her meter reading prior to the date his or her meter reading is to be estimated. The date that the meter reading must be taken and submitted to the Company will be shown on the card. If the meter read information is received by the Company on or before the scheduled estimated date, the bill will be computed using the meter read information provided by the Customer instead of the estimate. Customers on the card read program may provide their meter reads via telephone using the Company's Voice Response Unit, electronically through the Company's website, or by returning the card via U.S. Mail.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York