

PSC No: 120 - Electricity
New York State Electric & Gas Corporation
Initial Effective Date: January 1, 2006

Leaf No. 32
Revision: 3
Superseding Revision: 2

GENERAL INFORMATION

12. Customer Advantage Program: (Cont'd.)

D. Enrollment for Rates Effective January 1, 2005: (Cont'd.)

2. Retail Access Choices: (Cont'd.)

In order for a NYSEG Fixed Price (BRO) customer to be eligible for NYSEG Fixed Price with Supply Credit (BRO w/RAC), NYSEG must have a valid enrollment (as specified in Section 16.D.9 of this Schedule) communicated by the customer's ESCO by December 30, 2004 or the customer must be participating in Retail Access under the NYSEG Fixed Price w/Supply Credit (BRO w/RAC) at the beginning of the Enrollment Period (by October 1, 2004).

3. Retail Access with an Effective Date Prior to December 31, 2004:

If a customer would like to begin Retail Access service prior to December 31, 2004, independent from choosing an electric rate option effective January 1, 2005, the customer's ESCO must enroll the customer in accordance with NYSEG's tariff provisions for Retail Access Sign-up/Enrollment, found in this Schedule at Section 16.D.9 and in accordance with Section 12.G., Changing Electric Rate Options January 1, 2003 – December 29, 2006.

4. Switch to NYSEG for Electric Power Supply:

During the Enrollment Period (October 1 through December 30, 2004), a customer that is participating in Retail Access but would like to switch to NYSEG for their Electric Power Supply may do so by first contacting its ESCO to discontinue Retail Access service. The customer will receive the NYSEG Fixed Price (BRO) or NYSEG Variable Price (VRO) rate in accordance with tariff provisions specified in Section 12.G.4., Process for Changing to a Non-Retail Access Rate.

Upon NYSEG's receipt of the ESCO's notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter. Upon receipt of that letter, the customer should contact NYSEG during the Enrollment Period to choose either NYSEG Fixed Price (BRO) or NYSEG Variable Price (VRO) to become effective January 1, 2005. After receipt of this letter, if the customer does not contact NYSEG with its rate option choice, the customer will be placed on a default rate as set forth in Section 12.E. below.

Alternatively, a customer may switch to NYSEG for its Electric Power Supply by calling NYSEG, not less than fifteen (15) calendar days prior to their next scheduled meter reading date, interim estimated meter reading date or Special Meter Reading date and must comply with all Changes in Supplier provisions in this Schedule.

5. Customer Confirmation and Changes before Enrollment Deadline, at 7 p.m. on December 30, 2004:

After a customer's electric rate enrollment is processed by NYSEG, the Company will send a letter to the customer to confirm the customer's selection. If, upon receipt of this enrollment confirmation, the customer discovers an error in the enrollment, or desires to choose a different rate option, that customer should contact either its ESCO (if customer is participating in Retail Access) or NYSEG to correct the error or select a different rate option. Changes will be accepted until 7 p.m. on December 30, 2004. After receipt of this confirmation letter, if the customer does not contact NYSEG with a correction, the customer will be enrolled in the rate option as stated in the confirmation letter.

In order for NYSEG to send a confirmation letter to customers being enrolled in a retail access rate option, Suppliers should contact NYSEG with such rate option selection within 7 days of a retail access enrollment.

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