

PSC No: 120 - Electricity  
New York State Electric & Gas Corporation  
Initial Effective Date: October 30, 2005

Leaf No. 37  
Revision: 3  
Superseding Revision: 1

#### GENERAL INFORMATION

### 12. Customer Advantage Program: (Cont'd.)

#### G. Changing Electric Rate Options: (Cont'd.)

##### 4. Process for Changing to a Non-Retail Access Rate Option:

###### (a) **Small Customer - ESCO Price Option (EPO) to NYSEG Variable Price Option (VPO) or NYSEG Fixed Price Option (FPO)**

A Small customer that is changing from the ESCO Price Option (EPO) to either the NYSEG Variable Price Option (VPO) or the NYSEG Fixed Price Option (FPO) rate may do so by first contacting its ESCO to discontinue Retail Access service. (Alternatively, a Small customer may contact NYSEG directly with its request.)

Upon NYSEG's receipt of notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter. If the customer would like to be billed at the NYSEG Variable Price Option (VPO) rate, no action by the customer is necessary.

###### **NYSEG Fixed Price Option (FPO) Selection Method:**

If a Small customer would like to be billed at the NYSEG Fixed Price Option (FPO) rate option, upon receipt of NYSEG's letter confirming the Retail Access cancellation, the customer should contact NYSEG within 30 days to select the NYSEG Fixed Price Option (FPO) rate option. If the customer's first scheduled or Special Meter Reading date occurs before the customer has communicated its NYSEG Fixed Price Option (FPO) rate option selection to the Company, or the 30-day period expires, NYSEG will bill this Small customer at the NYSEG Variable Price Option (VPO) rate. The NYSEG Fixed Price Option (FPO) rate will apply to the next billing period. The customer will receive the latest NYSEG Fixed Price Option (FPO) rate in effect on the day that NYSEG begins providing supply to the customer.

###### (b) **Small Customer - ESCO Option with Supply Adjustment (EOSA) to NYSEG Fixed Price Option (FPO)**

A Small customer that is changing from the ESCO Option with Supply Adjustment (EOSA) to the NYSEG Fixed Price Option (FPO) rate may do so by first contacting its ESCO to discontinue Retail Access. (Alternatively, a Small customer may contact NYSEG directly with its request.)

Upon NYSEG's receipt of the notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter. When the first scheduled meter reading date (effective date of the switch) occurs, NYSEG will bill the Small customer at the NYSEG Fixed Price Option (FPO) rate.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York