

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

- (iii) Implement the New York Gas Group Standard Operating Procedure for the Pooling of Gas Supply and/or other mutual aid procedures if appropriate.
- (iv) Issue public appeal for voluntary load reduction.
- (v) Request the County or Counties affected to declare a State of Emergency in order to close non-essential facilities.
- (vi) Curtail non-residential customers with annual requirements of 12,300 dekatherms or larger, starting with the largest first, in accordance with the Gas Emergency Plan:
 - (a) Instruct Commercial and Industrial customers with boiler space heating requirements greater than 12,300 dekatherms annually to reduce load to the minimum level required to maintain building protections;
 - (b) Instruct Commercial and Industrial customers with process and feedstock requirements greater than 12,300 dekatherms annually to curtail all process load;
 - (c) In the event of non-compliance or if further curtailment is required, the Company may perform physical curtailment of the above customers.
- (vii) Reduce load by scheduling electric blackouts for brief periods of time (not to exceed thirty minutes) in the affected areas. Notify the public of the locations and durations of outages.
- (viii) Consider, per the Gas Emergency Plan:
 - (a) the need to maintain gas service to emergency facilities providing shelter;
 - (b) special provisions for life support and special needs customers.
- (ix) Perform curtailments to remaining customers. These customers will be curtailed based on location and ease of restoration:
 - (a) Location - areas of major system problems that are at risk of failing will be curtailed first;
 - (b) Ease of restoration - precautions will be taken such that the low pressure distribution system will be maintained.
- (x) Restoration
 - (a) When the Company determines that service can be restored to customers, it will implement restoration procedures and will notify the public of restoration status.
 - (b) The Company will attempt to contact customers greater than 12,300 dekatherms to inform them of restoration status.
 - (c) Compensation will be provided as specified in Rule 10.D.9(g)(2), below.

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