

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

Leaf No. 160.3
Revision: 0
Superseding Revision:

GENERAL INFORMATION

11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

All such information to be furnished by RG&E will be provided electronically via EDI to ESCOs/DCs when the data is acceptable to RG&E for the purposes of billing its Customers for service provided by RG&E. Where estimated meter readings are used, the estimates must also be provided to ESCOs/DCs when the data is acceptable by RG&E to bill its Customers for service provided by RG&E. All subsequent changes or corrections and adjustments to previously supplied data will be made available to the ESCOs/DCs when the data is acceptable to be used for its Customers.

5. Historical & Current Information Available Free of Charge:

For usage & billing information, RG&E will provide up to 12 months of the most recent historic usage and billing information (as described above). For credit information, RG&E will provide information on whether the Customer had late payments and/or disconnections due to non-payment during the immediately preceding 12 months. Two requests for historical usage and billing and credit information by the Customer and/or its designee within a rolling twelve (12) month period will be provided at no charge. Usage information will be provided by RG&E electronically via EDI. All other information, including credit information, will be provided via a non-EDI method.

6. Historical & Current Information Available For A Fee:

For historical usage and billing information and credit information, three or more requests from a Customer and/or its designee within a rolling twelve (12) month period will be subject to a fee of \$15 for each such request beyond the second request. Should a Customer and/or its designee request historical usage and billing information for more than 12 consecutive months, RG&E will provide this information (if available) for a fee of \$15 for each additional twelve (12) month period or portion thereof. Should a Customer or its authorized designee request historical interval data, a \$20 per report per meter fee will apply. For credit information, a fee to be determined at the time of the request will be charged for credit information beyond the twelve (12) month period and for each such request beyond the second request. The fees detailed in this section shall be payable by the requestor. If additional information (other than as identified in this section) is requested, RG&E will provide a response within five (5) calendar days of the request as specified above. Information not identified in this section shall be supplied, if available, at RG&E's incremental cost. All information will be provided via a non-EDI method. RG&E reserves the right not to be required to provide data in any special customized format.

7. Sending Customer Information:

Usage and billing information will be sent to the requestor via EDI. ESCOs will be required to obtain and retain proper customer authorization for such information. Credit information will be mailed to the Customer's address unless RG&E receives the proper written customer authorization from the ESCO, in which case it will be provided to the ESCO.

8. Confidentiality:

The ESCO must keep confidential any customer information (usage and billing and credit information) obtained from RG&E. This information shall not be disclosed to any party, unless otherwise authorized by the Customer in writing. All other customer information, such as account numbers (and any passwords used, if applicable), telephone numbers and service addresses, shall also be kept confidential and not disclosed to others, unless otherwise authorized in writing by the Customer.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York