

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: March 1, 2004  
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

Leaf No. 160.1  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL

#### A. Introduction:

1. This Section contains the terms and conditions pertaining to General Retail Access under the multi-retailer model.
2. All transmission service within New York State is obtained through the New York Independent System Operator ("NYISO") pursuant to the NYISO Tariffs. This General Retail Access tariff may be revised, modified, clarified, supplemented, amended or superseded as may be necessary as a result of the NYISO Tariffs. RG&E may seek to revise the terms and conditions of the tariff, the Electric Supplier Manual and the Operating Agreement (including any pricing terms) as necessary to comply with the requirements of the NYISO Tariffs.

#### B. Definitions and Abbreviations:

Definitions for terms and abbreviations pertaining to General Retail Access can be found in Rule 1, Definitions and Abbreviations, of this Tariff.

#### C. Customer Participation:

##### 1. Eligibility Requirements:

Eligibility to participate in General Retail Access - Multi-Retailer Model is open to all customers subject to the following:

- (a) Customers whose entire load is served under RG&E's Service Classification No. 10 may be eligible for retail access after their contracts expire, unless their contracts with RG&E permit such customer to become eligible earlier.
- (b) Customers who receive a portion of their Electric Power Supply from NYPA (PFJ), with Standard Load (non-NYPA load) shall be permitted to take General Retail Access service for their Standard Load.
- (c) The following customer eligibility requirements also apply:
  - i. A Customer, whose Electric Power Supply and delivery would otherwise be provided by RG&E, under S.C. Nos. 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, or 14; may arrange for Electric Power Supply only from an ESCO that meets the requirements set forth herein.
  - ii. A Customer may select only one ESCO at a time per customer account per utility type, regardless of the number of service points.

##### 2. Commencement of Service - New Delivery Customers:

- (a) New Delivery Customers may initiate delivery service by contacting RG&E or the ESCO. Before such service may commence, New Delivery Customers must be accepted in accordance with the provisions of this Schedule, at Rule 2.A. To participate in General Retail Access, a New Delivery Customer must meet the criteria set forth and the eligibility requirements contained in this Schedule, at Rule 2.A.

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