

PSC No: 16 - Gas
 Rochester Gas and Electric Corporation
 Initial Effective Date: March 1, 2004
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GENERAL INFORMATION**PART II RULES AND REGULATIONS****1. DEFINITIONS AND ABBREVIATIONS**

Point of Supply: The point (or connection) where the Company's gas mains and/or Company-owned Service Lines end and the Customer-owned facilities begin.

POLR: The Provider Of Last Resort as defined in Rule 11.C.14.

Public Service Commission ("PSC"): A state regulatory body with authority over electric, gas, communications, water, and cable utilities in New York State. It is charged by law with ensuring that safe and reliable service is made available at reasonable rates while, at the same time, allowing the utility the opportunity to earn a return on its investment that is sufficient to maintain its credit and enable it to continue raising the capital necessary to provide satisfactory service in the future. The PSC is within the Department of Public Service, one of the twenty major departments in State government.

Public Right-Of-Way: The territorial limits of any street, avenue, road or way (other than a limited access thoroughfare) that is for highway purposes under the jurisdiction of the State of New York or the legislative body of any county, city, town or village and is open to public use.

Qualification: The process by which an ESCO or a DC receives approval to serve Customers under the terms of this Tariff.

Seasons:	<u>Summer:</u>	May 1 - October 31, inclusive
	<u>Winter:</u>	November 1 - April 30, inclusive

Service Line: The piping, including associated metering and pressure reducing appurtenances, that transports gas below grade from a main to the first accessible fitting inside the wall of a Customer's building when the meter is located within the building; if a meter is located outside the building, the service line will be deemed to terminate at the outside of the building foundation wall.

Service Point: The Service Point shall normally be at the connection point between the Company's Service Line and the customer's piping; or, if the Service Line is not owned by the Company, the Service Point is the connection point of the Company's Distribution System to the Customer's Service Line.

Service-Point-Related Charges: Charges for Company services for which the price is calculated based on the number of Service Points or therms of gas consumed.

Slamming: The switch or an attempted switch of a Customer from one provider to another without the Customer's authorization.

Special Meter Read: A service provided to obtain an actual meter reading on a date that is different than the regularly scheduled meter read date.

Special Needs Customer: A customer, as defined by the Home Energy Fair Practices Act ("HEFPA"), as the same may be revised, modified, amended, clarified, supplemented or superseded, with documented medical conditions or who is elderly, blind or physically challenged. HEFPA makes available to these customers special protections regarding utility service and life threatening situations.

Supplier: See "ESCO".

Surcharge: A charge payable by the Customer to the Company in addition to the charge for gas under applicable service classification.

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