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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL

A. Introduction:

- This Section contains the terms and conditions pertaining to General Retail Access under the multi-retailer model.
- 2. The ESCOs are responsible for arranging for delivery of gas supplies on the upstream pipelines that serve the Company's system.

B. Definitions and Abbreviations:

Definitions for terms and abbreviations pertaining to General Retail Access can be found in Rule 1, Definitions and Abbreviations, of this Tariff.

C. Customer Participation:

1. Eligibility Requirements:

Eligibility to participate in General Retail Access - Multi-Retailer Model is open to all customers subject to the following:

- (a) A Customer, whose Gas Supply and delivery would otherwise be provided by RG&E, under S.C. No. 1 may arrange for Gas Supply only from an ESCO that meets the requirements set forth herein.
- (b) A Customer may select only one ESCO at a time per customer account per utility type, regardless of the number of service points.

2. Commencement of Service - New Delivery Customers:

- (a) New Delivery Customers may initiate delivery service by contacting RG&E or the ESCO. Before such service may commence, New Delivery Customers must be accepted in accordance with the provisions of this Schedule, at Rule 2.A. To participate in General Retail Access, a New Delivery Customer must meet the criteria set forth and the eligibility requirements contained in this Schedule, at Rule 2.A.
- (b) Initiation of Service Fees, Deposits, or Other Requirements:

Except as otherwise provided therein, any fees, deposit requirements, or other charges identified in this Schedule will apply.

(c) Special Meter Reading Fees:

Where an ESCO is initiating delivery service for a new delivery Customer, RG&E will not charge a fee for a Special Meter Reading associated with enrollment in General Retail Access if the Special Meter Reading is performed in conjunction with the initiation of new delivery service.

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