Received: 12/04/2003 Status: CANCELLED Effective Date: 04/01/2004

PSC NO: 219 GAS LEAF: 196
NIAGARA MOHAWK POWER CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 02/01/04 SUPERSEDING REVISION: 0

SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (CONTINUED)

ALTERNATE BILLING ARRANGEMENTS: (continued)

- B. The Company will provide the One Bill Option for customers serviced under Service Classification No. 1.
- C. If the GSS rate changes, the DSS Marketer will be responsible for forwarding the new rate to the Company ten (10) business days prior to the effective date of the change. The new rate will be used to calculate bills for any billing cycle after the Company's receipt of the new rate and will not be prorated between calendar months. The Marketer may not change a GSS rate more than once per month.
- D. The Company reserves the right of set-off as set forth in this Service Classification.
- E. The Company will send the bill to the customer of record under the one bill option. In addition, billing data will also be transferred to the Onondaga County Department of Social Services.
- F. Enrollment guidelines set forth in this Service Classification, beginning on Leaf No. 179, will not apply to this program. Enrollment of customers in this program will be handled directly by the Onondaga County Department of Social Services.
- 6. The Consolidated Bill Provided by the Company:

The Consolidated Bill provided by the Company's Consolidated Bill Option will be available to all Marketers serving customers in service classes S.C. 1, S.C. 2, S.C. 5, S.C. 6, S.C. 7, S.C. 8 or S.C. 9. The fee for the Consolidated Bill Service shall be \$.50 for each bill generated. The Marketer will be required to enter into a billing agreement with the Company that contains mutually acceptable terms and conditions governing the rights and obligations of the parties prior to the commencement of the Consolidated Bill Service. The services included in the Consolidated Bill Option include the following:

- A. Bill calculation, bill printing including Marketer Logo and phone number.
- B. Call center support, payment processing, collection processing and payment remittance.
- C. The Marketer may have up to ninety-nine (99) prices, called pricing options, for customers in each service class. The Marketer can move a customer from one pricing option to another once every ninety (90) days by notifying the Company ten (10) business days prior to the effective date. The new pricing option will be used on the effective date, and will be prorated, for all bills generated after the effective date.

Issued By: William F. Edwards, President, Syracuse, New York