

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 02/01/04

LEAF: 66  
REVISION: 1  
SUPERSEDING REVISION: 0

## GENERAL INFORMATION

### 13. METER READING: (continued)

#### 13.4.3 No Access Procedure:

13.4.3.1 The Company will begin providing no access notices as described in this subdivision commencing with:

13.4.3.1.1 The fourth consecutive bill estimated pursuant to either subparagraph 13.4.2.1.1 or 13.4.2.1.2 of this Rule.

13.4.3.1.2 Remote registration device or customer reading - The tenth consecutive bill estimated pursuant to subparagraph 13.4.2.1.1 or 13.4.2.1.2 of this Rule or based on a remote registration device or a customer reading.

13.4.3.2 The no access notices and charges described in this subdivision shall be directed only to the access controller. In any case where the access controller is not the customer of the subject account, a copy of these no access notices shall also be sent to the customer at the same time.

13.4.3.3 The series of no access notices will be as follows:

13.4.3.3.1 First notice - The first notice will advise the access controller that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to that date, a no access charge will be added to the access controller's next bill and to every bill thereafter until access to the customer's meter is provided, but that no charge will be imposed if an appointment is arranged and kept. The notice will advise the access controller that the Company will arrange a special appointment for a reading of the customer's meter if the access controller calls a specified telephone number. Where the access controller is not the customer of the subject account, the notice will begin by stating that the Company records indicate that the recipient is the party who controls access to the meter of the customer, specifically identified as to address, part supplied, and account number, and that the Company has not been provided access to the customer's meter as required.

Issued By: William F. Edwards, President, Syracuse, New York