

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

Leaf No. 160.11
Revision: 0
Superseding Revision:

GENERAL INFORMATION

11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

3. Sign-up/Enrollment:

With a minimum notification time of fifteen (15) calendar days prior to the scheduled meter reading date, the ESCO must provide RG&E with an EDI Enrollment transaction. The ESCO shall provide to RG&E the account number and utility type of the Customer to be enrolled. DCs must notify RG&E the date upon which they will begin providing their own Electric Power Supply.

4. Changes in Supplier

When an ESCO determines that it will no longer serve a Customer, or to initiate or cancel service from an ESCO or a DC participating in General Retail Access, RG&E will require at least fifteen (15) calendar days' notification and confirmation as provided in this Schedule. RG&E shall not be obligated to initiate or cancel service from an ESCO to a Customer until it has received an EDI Drop transaction from the ESCO identifying the RG&E account number and utility type of the Customer to be switched.

5. Reports and Recordkeeping:

(a) ESCOs, as well as RG&E, shall collect and report information that the Commission determines is necessary for the evaluation of General Retail Access.

(b) ESCOs are required to retain, for at least six (6) years, written, taped, or third party verification records of all Customer authorizations for, including, but not limited to, initial enrollment, customer information and change of ESCO, and other such information, as set forth in the Operating Agreement.

6. Eligibility of ESCO's Customers

If an ESCO fails to disclose the true identity of its customers, or if it is demonstrated to the Commission that the ESCO failed to comply with the reasonable proof requirement for customer eligibility, RG&E may suspend the ESCO from participation in General Retail Access, as appropriate. Lack of records on the part of the ESCO may be sufficient proof of failure.

7. Creditworthiness Standards

(a) Applicability:

These standards apply to ESCOs selling Electric Power Supply to Customers and to DCs. These standards also apply consistent with creditworthiness provisions of the Commission's Uniform Business Practices, and the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case 99-M-0631, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Each ESCO or DC must qualify under these creditworthiness standards on an individual basis. An ESCO's/DC's participation in RG&E's General Retail Access program is contingent upon the ESCO/DC meeting the credit requirements set forth in the NYISO Tariffs and continued qualification by the NYISO as a load serving entity. These standards do not apply in circumstances involving credit risk requirements of the NYISO, any applicable Power Exchange, or wholesale energy suppliers.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York