

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: March 1, 2004  
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

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## GENERAL INFORMATION

### 11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

#### I. Consolidated Billing and Payment Process

##### 1. Description:

A Customer may elect Consolidated Billing and Payment Processing if offered by its ESCO, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case Nos. 99-M-0631 and 98-M-1343, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>). Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and Electric Supplier Manual.

##### 2. Customer Eligibility:

Customers taking service under this Schedule, Service Classification Nos. 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, or 14; or P.S.C. No. 18 - Electricity, and not on summary billing, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order. Customers whose accounts are on summary billing must elect the dual billing option, as described in Rule 11.D.8.

##### 3. Bill Processing Credits:

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will receive a bill processing credit of \$0.62 per billing period. A Customer with a Combination Account will be eligible to receive the bill processing credit only if the customer has elected Consolidated Billing and Payment Processing for both electric and gas services.

##### 4. Bill Processing Charges:

ESCOs will be assessed a bill processing charge of \$0.62 per bill for a Company rendered consolidated bill.

##### 5. ESCO-Initiated Suspension of Delivery Service:

ESCOs may request the Corporation to suspend a customer's delivery service for non-payment of commodity service in accordance with this tariff, at Rule 5.J.

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