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PSC NO: 5 INTEREXCHANGE Frontier Communications of America, Inc. Initial Effective Date: January 10, 2004

Revision: 1 Superseding Revision: 0

Section: 2 Leaf: 29

SECTION II - SERVICE DESCRIPTIONS continued

2.5 SERVICE OPTIONS continued

(D)

2.5.27 Frontier Flex 800

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal Identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646