

PSC NO: 5 INTEREXCHANGE  
Frontier Communications of America, Inc.  
Initial Effective Date: January 10, 2004

Section: 2 Leaf: 2  
Revision: 1  
Superseding Revision: 0

## SECTION II - SERVICE DESCRIPTIONS *continued*

### 2.2 SERVICE HOURS

Rates for all service options are filed under a flexible pricing plan which establishes a range of prices, within which changes may be made upon one days notice to customers and the Public Service Commission. Current rates within specified ranges are set forth in Addendum (T)  
1 in this tariff. (T)

Service is available 24 hours a day, seven days a week. The time periods set forth below are applicable for Carrier's service Options and are based on the time at the point of origin of the call.

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2.2.1 The following time periods apply in rating Commercial Service: Business 1+ (T)  
Switched Access Service, Business 800 Service, Business Calling Card Service,  
Business Dedicated Access Service, Citizens Select Calling Plan, Point to Point  
Service and Citizens Residential Freedom Plan:

|                 |                       |  |
|-----------------|-----------------------|--|
| Day             | Monday through Friday | 8:00 am to but not including 5:00 pm     |
| Evening         | Monday through Friday | 5:00 p.m. to but not including 11: 00 pm |
|                 | Sunday and Holidays   | 5:00 pm to but not including 11: 00 pm   |
| Night           | Monday through Friday | 11:00 pm to but not including 8:00 am    |
|                 |                       | All day Saturday                         |
|                 | Sunday                | 8:00 am to but not including 5:00 pm     |
|                 |                       | 11:00 pm to but not including 8:00 am    |
| Day-Period:     | Monday through Friday | 8:00 a.m. to 5:00 p.m.                   |
| Non-Day Period: | Monday through Friday | 5:01 p.m. to 7:59 a.m.                   |
|                 |                       | All day Saturday, Sunday, and Holidays   |

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Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646