

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: February 1, 2004
In compliance with order in Case 02-E-0551, Establishing Electric Standby Rates, Issued and Effective July 29, 2003

Leaf No. 36
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

H. POWER QUALITY (Cont'd)

(3) Correction/Remediation

If the customer causes or contributes to a power quality condition that adversely affects the Company's system or other customers, the Company shall notify the customer of such condition. The customer shall be responsible for correcting that condition in a manner deemed adequate by the Company, by:

- (a) Installing and maintaining at its own expense, corrective equipment on its facilities to remedy the condition; or
- (b) Paying the costs and expenses for installation of corrective equipment by the Company, on its side of the point of delivery, to effect such correction.

I. RESERVED FOR FUTURE USE

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J. RESERVED FOR FUTURE USE

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York