

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 108
Revision: 0
Superseding Revision:

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

J. Consolidated Billing and Payment Processing

1. Description:

A Customer may elect Consolidated Billing and Payment Processing, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case 99-M-0631, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>)

Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and Supplier Manual.

2. Customer Eligibility:

Once EDIC for Consolidated Billing and Payment Processing is operational, Customers taking service under this Schedule, Service Classification Nos. 1, 2, 3, 5, 6, 7, 8, 9, or 12; or PSC No. 121 - Electricity, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order.

3. Bill Processing Credits:

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will receive a bill processing credit of \$0.70 per bill. A Customer with a Combination Account will be eligible to receive the bill processing credit only if the customer has elected Consolidated Billing and Payment Processing for both electric and gas services.

4. Bill Processing Charges:

ESCOs will be assessed a bill processing charge of \$0.70 per bill for a Company rendered consolidated bill.

5. ESCO-Initiated Suspension of Delivery Service:

ESCOs may request the Corporation to suspend a customer's delivery service for non-payment of commodity service in accordance with Schedule PSC No. 119 - Electricity, at Section 4.E.12.

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