

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 52
Revision: 0
Superseding Revision:

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

B. Definitions:

For purposes of this Customer Advantage Program ("Program") the following terms shall have the meanings set forth beside them below:

Ancillary Services: Those services necessary to support the transmission of energy from generation resources to loads while maintaining reliability of the electric system. Ancillary Services are described and provided for in the NYISO (defined below).

Auction: NYSEG's auction of coal-fired generation assets as set forth in the Agreement approved in the Settlement Order.

Balancing and Settlement: Load Balancing and Settlement is the process of reconciling (1) scheduled deliveries of Electric Power Supply by an ESCO/DC to serve their own needs or those of Eligible Customers, to (2) total actual customer load of the ESCO or a DC's load, on an hourly basis.

The NYISO provides energy imbalance service (also known as Balancing and Settlement) in accordance with the NYISO Market Services Tariff.

Business Days: As defined in NYSEG's Tariff, P.S.C. No. 119 - Electricity, as the same may be revised, modified, amended, supplemented, clarified or superseded.

Combination Account: A common account for both gas and electric service for the purpose of combined gas and electric billing by the Company. A Combination Account is served under PSC No. 87 - Gas or PSC No. 88 - Gas, and under this Schedule.

Commercial Farms: Those farms where the land is used in horticultural or agricultural production for producing crops, livestock, and livestock products, as such terms are defined in Section 301(2) of the New York State Agriculture and Markets Law, with gross annual farm revenues of at least \$10,000. Newly established commercial farms that can demonstrate income at a rate of no less than \$10,000 gross annual farm revenues are also eligible for the Program.

Commission or PSC: Public Service Commission of the State of New York, or any successor agency thereto.

Cramming: The addition of unauthorized charges to a customer's bill.

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