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New York State Electric and Gas Corporation

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## GENERAL INFORMATION

## 12. Customer Advantage Program: (Cont'd.)

- G. Changing Electric Rates January 1, 2003 December 31, 2004: (Cont'd.)
  - 2. Rate Changes for Large Customers: (Cont'd.)

## (a) Large Customer - Competitive Supplier Price (ERO)

A Large customer taking service under Competitive Supplier Price (ERO) may change only to NYSEG Variable Price (VRO).

## (b) Large Customer - NYSEG Fixed Price with Supply Credit (BRO w/RAC)

A Large customer taking service under NYSEG Fixed Price with Supply Credit (BRO w/RAC) may change only to NYSEG Fixed Price (BRO). Although the rates for the BRO may be adjusted every six months, the adjusted rate will <u>not</u> be applicable to customers who choose the BRO w/RAC rate and then switch to the BRO rate after the date the price adjustment is effective.

## (c) Large Customer - NYSEG Variable Price (VRO)

A Large customer taking service under NYSEG Variable Price (VRO) may change only to Competitive Supplier Price (ERO).

## (d) Large Customer - NYSEG Fixed Price (BRO)

A Large customer taking service under NYSEG Fixed Price (BRO) may change only to NYSEG Fixed Price with Supply Credit (BRO w/RAC). During the Grace Period, an additional option may apply, as described above in Section 12.F.

# 3. Process for Changing to a Retail Access Rate, January 1, 2003 - December 31, 2004:

A customer that participates in Retail Access should consult and work with its ESCO to determine the appropriate NYSEG electric rate. Any customer changing to a Retail Access rate (either Competitive Supplier Price [ERO] or NYSEG Fixed Price with Supply Credit [BRO w/RAC]) will be required to provide an affirmation to its ESCO in substantially the same format as follows:

I understand that as a customer of NYSEG, participating in Retail Access, I have the right to choose my commodity delivery options. My signature below (my affirmative response) indicates that I authorize the supplier providing service to me to convey my delivery option selection to NYSEG.

To effectuate the rate change, the customer's ESCO must contact NYSEG to submit the customer's Retail Access enrollment information and rate selection. A customer that participates in Retail Access may switch from one ESCO to another, but must maintain the same electric rate (either Competitive Supplier Price [ERO] or NYSEG Fixed Price with Supply Credit [BRO w/RAC]).

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