

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 37
Revision: 0
Superseding Revision:

GENERAL INFORMATION

12. Customer Advantage Program: (Cont'd.)

G. Changing Electric Rates January 1, 2003 - December 31, 2004: (Cont'd.)

4. Process for Changing to a Non-Retail Access Rate, January 1, 2003 - December 31, 2004:

(a) **Small Customer - Competitive Supplier Price (ERO) to NYSEG Variable Price (VRO) or NYSEG Fixed Price (BRO)**

A Small customer that is changing from Competitive Supplier Price (ERO) to either NYSEG's Variable Price (VRO) or NYSEG's Fixed Price (BRO) rate may do so by first contacting its ESCO to discontinue Retail Access service. (Alternatively, a Small customer may contact NYSEG directly with its request.)

Upon NYSEG's receipt of notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter. If the customer would like to be billed at NYSEG's Variable Price (VRO) rate, no action by the customer is necessary.

NYSEG Fixed Price (BRO) Selection Method:

If a Small customer would like to be billed at NYSEG's Fixed Price (BRO) rate, upon receipt of NYSEG's letter confirming the Retail Access cancellation, the customer should contact NYSEG within 30 days to select NYSEG's Fixed Price (BRO) rate. If the customer's first scheduled or Special Meter Reading date occurs before the customer has communicated its NYSEG Fixed Price (BRO) rate selection to the Company, or the 30-day period expires, NYSEG will bill this Small customer at NYSEG's Variable Price (VRO) rate. The NYSEG Fixed Price (BRO) rate will apply to the next billing period. The customer will receive the latest NYSEG Fixed Price (BRO) rate then in effect.

(b) **Small Customer - NYSEG Fixed Price with Supply Credit (BRO w/RAC) to NYSEG Fixed Price (BRO)**

A Small customer that is changing from NYSEG's Fixed Price with Supply Credit (BRO w/RAC) to NYSEG's Fixed Price (BRO) rate may do so by first contacting its ESCO to discontinue Retail Access. (Alternatively, a Small customer may contact NYSEG directly with its request.) Upon NYSEG's receipt of the notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter. When the first scheduled meter reading date (effective date of the switch) occurs, NYSEG will bill the Small customer at NYSEG's Fixed Price (BRO) rate.

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