

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
Initial Effective Date: December 1, 2003

Leaf No. 102  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

E. ESCO/DC Participation: (Cont'd.)

10. Discontinuance of Service (Cont'd.)

(c) ESCO Suspension Criteria: (Cont'd.)

- v. If a more expeditious discontinuance process is needed in a specific situation, NYSEG may request such expedited treatment. The Commission or its designee shall have the authority to grant such a request. The Commission or its designee may also, for good cause, initiate an expeditious discontinuance process without a request by NYSEG. The ESCO/DC shall have standing in any such process.
- vi. ESCOs/DCs may contest any suspension or proposed discontinuance by use of the Dispute Resolution Process if that process is initiated in a timely manner.
- vii. Upon any discontinuance of an ESCO/DC, the ESCO/DC shall remain responsible for payment or reimbursement of any and all sums owed under NYSEG's retail tariffs or under any tariffs on file with the FERC, and service agreements relating thereto, or under any agreements between the ESCO/DC and NYSEG. The ESCO shall also remain obligated to Eligible Customers to the extent provided for in any contracts with them.
- viii. Upon receipt of a switch request from a subsequent ESCO following the discontinuance notice, NYSEG will verify the intended switch with the Eligible Customer in accordance with Slamming Prevention, as set forth in Section 16.G. of this tariff.

(d) Discontinuance of a Direct Customer ("DC")

A Direct Customer may voluntarily discontinue securing its own Electric Power Supply by notifying NYSEG of its intent to discontinue acting as a DC and to switch to another supplier or to return to NYSEG service in accordance with the "Changes in Supplier" provision at Section 16.E.4 of this Program Tariff. A DC may be involuntarily discontinued as a DC for the reasons, and in the same manner, as an ESCO would be discontinued, to the extent applicable (see Section (c) above).

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