

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
Initial Effective Date: December 1, 2003

Leaf No. 63  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

D. Eligible Customer Participation: (Cont'd.)

4. Customer Information - Current: (Cont'd)

All such information to be furnished by NYSEG will be provided electronically to ESCOs/DCs when the data is acceptable to NYSEG for the purposes of billing its Eligible Customers for service provided by NYSEG. Where estimated meter readings are used, the estimates must also be provided to ESCOs/DCs when the data is acceptable by NYSEG to bill its Eligible Customers for service provided by NYSEG. All subsequent changes or corrections and adjustments to previously supplied data will be made available to the ESCOs/DCs when the data is acceptable to be used for its Eligible Customers.

5. Historical & Current Information Available Free of Charge:

For usage & billing information, NYSEG will provide up to 24 months of the most recent historic usage and billing information (as described above). For credit information, NYSEG will provide information on whether the Eligible Customer had late payments and/or disconnections due to non-payment during the immediately preceding 12 months. Two requests for historical usage and billing and credit information by the Eligible Customer and/or its designee within a rolling twelve (12)-month period will be provided at no charge. Where an Eligible Customer's interval data is used in the Balancing & Settlement process, such interval data is available to the requestor, free of charge. Should an Eligible Customer or its authorized designee request historical interval data, NYSEG will provide this information (if available) free of charge.

6. Historical & Current Information Available For A Fee:

For historical usage and billing information and credit information, three or more requests from an Eligible Customer and/or its designee for this information within a rolling twelve (12) month period will be subject to a fee of \$15 for each such request beyond the second request. Should an Eligible Customer and/or its designee request historical usage and billing information for more than 24 consecutive months, NYSEG will provide this information (if available) for a fee of \$15 for each additional twelve (12) month period or portion thereof. Information not identified in this section shall be supplied, if available, at NYSEG's incremental cost. Should an Eligible Customer or its authorized designee request historical interval data in special customized formats, a fee will apply. For credit information, a \$15 fee will be charged for credit information beyond the twelve (12) month period and for each such request beyond the second request. The fees detailed in this section shall be payable by the requestor. If additional information (other than as identified in this section) is requested, NYSEG will provide a response within five (5) calendar days of the request as specified above.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York