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PSC No: 120 - Electricity

New York State Electric and Gas Corporation

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## GENERAL INFORMATION

- 16. Customer Advantage Program General Retail Access: (Cont'd.)
  - D. Eligible Customer Participation: (Cont'd.)
    - 3. Customer Information Historical: (Cont'd.)
      - (a) The usage and billing information that NYSEG will provide includes:

At the request of an Eligible Customer or its authorized designee, meter reading dates, consumption (kW, kWh, and rkvah, as appropriate, including on- and offpeak or other recorded interval data if applicable), total dollars billed for the billing period, service classification, current meter number (where applicable) and type of meter reading (by NYSEG, by customer, or estimated). Where more than one meter is associated with an account, the applicable information must be provided for each meter, where available. Except for temporary installations, NYSEG will provide hourly interval usage data for those Eligible Customers who have interval meters and for those who have contracted with NYSEG to meter and collect such data. Customer class load profiles will be supplied. For Partial Requirements Customers, NYSEG will also release such Eligible Customer's historic economic incentive information.

- (b) Upon request and effective June 1, 1999 until EDIC is operational, NYSEG will provide the Eligible Customer's currently listed tax district and type of meter reading (NYSEG read, or by customer, or estimated) in hard copy to the requestor.
- (c) Provided that proper written customer authorization is received, NYSEG will also provide customer credit information, which shall include whether the Eligible Customer had late payment(s) and/or disconnection due to non-payment during the immediately preceding 12 month period.
- 4. Customer Information Current:

NYSEG will provide to ESCOs/DCs all data necessary to compute the Eligible Customers' charges for the most recent billing period.

NYSEG will perform cycled meter readings in accordance with current practices and will provide the ESCO with an electronic file containing the applicable billing determinants, according to NYSEG's Service Classification, on the same day such information is used to issue NYSEG's bill to the Eligible Customer. Information provided by NYSEG to the ESCO shall be used by the ESCO solely for billing its Eligible Customers in accordance with Section 16.E.8 of this Program tariff and the confidentiality provisions of the Supplier Manual, and for no other purposes.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York