

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 71
Revision: 0
Superseding Revision:

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

D. Eligible Customer Participation: (Cont'd.)

10. Changes in Supplier: (Cont'd.)

(i) Switching Fees (Cont'd.)

iv. A \$10 Switching Fee will be assessed for all other Voluntary Switches. Such fee will be assessed to the requesting party at the time each enrollment transaction is completed.

v. Special Meter Reading Fees

A \$20 fee per customer location, per trip, will be charged to the party requesting a Special Meter Reading. A Special Meter Reading is a meter reading performed on a date other than the Eligible Customer's regularly scheduled meter reading date. Requests for Special Meter Reading dates must be made not less than ten (10) calendar days in advance of the requested meter reading date.

vi. Verification of Accounts

NYSEG, upon receipt of the written request of an ESCO shall provide, a listing of the ESCO's Eligible Customers that were receiving Electric Power Supply from the ESCO as of the 1st calendar day of the preceding quarter. Upon such request, this information will be provided by the fifth (5th) calendar day of each current calendar quarter.

vii. Balanced Billing Adjustments

NYSEG Balanced Billings, as set forth in NYSEG's tariff, PSC No. 119 - Electricity, at Section 4.0., may be adjusted at the switch dates as required to reflect changes in NYSEG's service and, if adjusted, shall be reflected in the Eligible Customer's next bill.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York