

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 66
Revision: 0
Superseding Revision:

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

D. Eligible Customer Participation: (Cont'd.)

10. Changes in Supplier: (Cont'd)

(a) Process Required for ESCOs to Notify NYSEG of Switches: (Cont'd.)

- ii. NYSEG shall acknowledge receipt of the switch notice from the ESCO no later than five (5) calendar days prior to the switch date.

Upon receipt of the switch notice from the new ESCO, NYSEG will also send a confirming letter to the Eligible Customer, and will notify the existing ESCO using the common data exchange as set forth in the Supplier Manual.

If the existing ESCO has given NYSEG a termination notice for an Eligible Customer, but the new ESCO has not submitted all the required information at least ten (10) calendar days prior to the switch date for that customer, the Eligible Customer will return to NYSEG service and the requirements set forth in Section 16.D.10.(b) below shall apply. In the event that the existing ESCO has not sent NYSEG a termination notice and the new ESCO has given invalid enrollment information, the Eligible Customer will continue to take service from the existing ESCO until the switch date following receipt of the valid enrollment information.

- iii. Names of persons at NYSEG to whom this information is to be submitted are identified in NYSEG's Supplier Manual.
- iv. Upon receipt of all information required for the switch, NYSEG will amend its records to reflect the change in ESCO, and shall be authorized to treat the new ESCO as the Eligible Customer's ESCO on and after the switch date. If the Eligible Customer objects to the change prior to the next scheduled or Special Meter Reading date, then no change in ESCO is authorized.

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