PSC No: 120 - Electricity New York State Electric and Gas Corporation Initial Effective Date: December 1, 2003 Leaf No. 67 Revision: 0 Superseding Revision:

GENERAL INFORMATION

- 16. General Retail Access: (Cont'd.)
 - D. Eligible Customer Participation: (Cont'd.)
 - 10. Changes in Supplier: (Cont'd.)
 - (b) Switching:
 - i. An Eligible Customer that voluntarily switches to NYSEG service must contact its ESCO or NYSEG, not less than ten (10) calendar days prior to the next scheduled or Special Meter Reading date and must comply with all Changes in Supplier provisions in Section 16.D.10. of this General Retail Access tariff.
 - Customers voluntarily returning to NYSEG service on and after October 1, 2002 will no longer be subject to a 12-month lock-in. Similarly, customers who returned to NYSEG supply service prior to October 1, 2002, will no longer be required to take supply service from NYSEG for a minimum of 12 months.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York