

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 70
Revision: 0
Superseding Revision:

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

D. Eligible Customer Participation: (Cont'd.)

10. Changes in Supplier: (Cont'd.)

(f) Involuntary Switch (Cont'd.)

- ii. When a process for Discontinuance of Service as set forth in Section 16.E.10 of this Program tariff is begun, the required notices will be sent fifteen (15) calendar days prior to the discontinuance date.

(g) Effective Date of Switch - Voluntary & Involuntary:

- i. When an Eligible Customer makes a change in ESCO, or returns to NYSEG, the change will become effective on the date of the Eligible Customer's next meter reading date, unless a Special Meter Reading date is requested as provided for in Section 16.D.11(f). Likewise, when a DC begins to procure Electric Power Supply solely for its own use, or returns to NYSEG, the change will become effective on the date of the DC's next scheduled or Special Meter Reading date.

(h) Frequency of Switches Allowed

- i. There will be no restrictions on the frequency of switching from one ESCO to another ESCO, except as may result from the switching requirements of the Program.

(i) Switching Fees

- i. There will be no Switching Fee for an Eligible Customer's switch from NYSEG's bundled service to an ESCO at any time, (i.e., each switch away from NYSEG).
- ii. There will be no Switching Fee for an Involuntary Switch.
- iii. There will be no Switching Fee for the first Voluntary Switch either from an ESCO to another ESCO or back to NYSEG service during the first 12 months following an Eligible Customer's initial participation in the Program. For any Pilot customer returning to NYSEG service or switching to another ESCO at the end of the Pilot, the switch will be considered an Involuntary Switch. For the remainder of 2001, both Commercial Farm and Food Processor customers will be allowed one switch of ESCOs without incurring a switching fee.

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