

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Effective:

Leaf No. 43
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

H. CUSTOMER INFORMATION REQUIREMENT (Cont'd)

(1) Meter Read and Billed History Data (Cont'd)

The most recent twenty-four (24) months of historical data will be provided at no charge, upon request, up to twice in a twelve (12) month period. Historical meter read data or billed history data extending beyond twenty-four (24) months, or the most recent twenty-four (24) months of historical meter read data or billed history data requested more than twice within a twelve (12) month period, will be provided for a fee as specified below. Supplied historical meter read data or billed history data will be limited by the extent the historical data is available.

The following fees will be charged to fulfill any individual request for meter read data, billed history, or both simultaneously, for a single customer service point:

- (a) No fee for the first two (2) requests within a twelve (12) month period for the most recent twenty-four (24) months of data, or for the life of account, if less than twenty-four (24) months.
- (b) \$15.00 in total for each additional request in a twelve (12) month period for the most recent twenty-four months of data beyond two (2) requests.
- (c) \$15.00 in total for each request beyond the most recent twenty-four (24) months of data, up to and including six (6) years of available data.

Historical meter read data will include: account number, premise address, tax district, meter multiplier, service point identifier, meter number, read date, meter reading, consumption, as applicable, for each billed period, and type of meter read (company, customer, or estimated). Class average profiles and actual load shapes for Customers with interval meters shall also be supplied.

Billed history shall include: account number, premise address, billed dates, billed meter reads, consumption billed as measured in Mcfs or Ccfs, type of meter read (company, customer or estimate), and total dollar amount billed for each billed period.

Additional information not listed above, may be requested by the Customer. The Company shall provide such information, if available, to the Customer. The Company may charge the requesting party the Company's incremental cost for providing the data. The Company will, within five (5) calendar days:

- i) furnish to the requesting party the additional information; or
- ii) specify when the data will be available and the cost associated with the request; or
- iii) notify the requesting party that the data is not available.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York