NY PSC Tariff No. 7 – TELEPHONE PAETEC Communications, Inc. Initial Effective Date: 02/22/2004 Section : 2 Leaf: 17 Revision: 0

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.10 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.10.6 - Voluntary Termination By Customer

- 2. After the Company determines the applicable charges for termination and blocking, the Company shall advise the Customer of the charge(s) that will apply. All blocking and terminating charges must be paid in full at least thirty (30) days in advance of the planned termination date.
- 3. The Company may at its option route blocked calls to a live or recorded announcement informing end users that the call cannot be completed as dialed because the Customer has voluntarily ceased accepting access services from the Company, and suggesting alternative means for completing the call.
- 4. For access services which must be blocked by the Customer, the Customer shall be solely responsible for blocking or terminating such services as of the termination date specified in the Customer's notice, at the Customer's sole expense. The Customer shall be responsible for informing any affected end users that their service may be disrupted as a result of the Customer's blocking activity.
- C. All rates and charges applicable under this Tariff shall continue to apply to any Company access service(s) used by the Customer after the termination date, except to the extent that the Company has undertaken to block such service(s) and the Customer has timely paid all applicable termination and blocking charges.

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