

NY PSC Tariff No. 7 – TELEPHONE  
PAETEC Communications, Inc.  
Initial Effective Date: 02/22/2004

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Section : 2 Leaf: 15  
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## SECTION 2 - RULES AND REGULATIONS (Cont'd)

### 2.10 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.10.4 Termination For Cause Other Than Nonpayment (cont'd)

##### D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

#### 2.10.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

#### 2.10.6 - Voluntary Termination By Customer

- A. A Customer wishing to terminate any access service obtained from the Company must do so in accordance with the following procedures. These procedures apply regardless of whether the service to be terminated was purchased through submission of an explicit order or through use by the Customer of the access service, as set forth in Section 2.11.11 of this Tariff. Any purported voluntary termination by a Customer of the Company's access service shall be ineffective unless and until the procedures in this Section have been followed.
- B. The Customer must send to the Company, by certified or traceable mail services, written notice of any voluntary termination of access service.

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