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NY PSC Tariff No. 7 – TELEPHONE

PAETEC Communications, Inc. Initial Effective Date: 02/22/2004

Section: 9 Leaf: 2 Revision: 0

SECTION 9 - DESCRIPTION AND APPLICATION OF RATES AND CHARGES (Cont'd)

9.3 Nonrecurring Charges (Cont'd)

9.3.2 Installation of Service

Non-recurring charges apply to each Direct Access service installed. This charge applies only when the capacity ordered requires the installation or activation of an additional trunk(s) which is uniquely identified for the sole use of the ordering Customer.

9.3.3 Service Rearrangements

All changes to existing services other than changes involving administrative activities will be treated as the discontinuance of the existing service and an installation of a new service. Installation charges as described in 9.3.2. above apply. Changes and additions to existing services which are necessary due to Company initiated network reconfigurations will be made without charge to the Customer.

Administrative changes include the following:

- 4. change of Customer name;
- 5. change of Customer or Customer's end user premises address when the change of address is not the result of a physical relocation of equipment;
- 6. change in billing data (name, address, contract name or telephone number);
- 7. change of agency authorization;
- 8. change of customer circuit identification;
- 9. change of billing account number;
- 10. change of Customer test line number;
- 11. change of Customer or Customer's end user contact name or telephone number;
- 12. change of jurisdiction.

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