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Section 5 - <u>SUPPLEMENTAL SERVICES</u> (Cont'd)

5.20 Information Provider Services (Cont'd)

5.20.1 976/970/540/550 Service (Cont'd)

5.20.1.A Service Description (Cont'd)

The Company will arrange its pricing plans so that these calls are IntraLATA calls for the client of the Information Provider. Clients may be charged by the Information Provider for each completed call at charges determined by the Information Provider. The Company does not control rates, terms or conditions for billing and collection for services provided by the Information Provider to its clients.

5.20.1.B Regulations

This service will be furnished only where facilities and conditions permit. It is a LATA-wide service.

Due to technical or non-technical conditions, certain other types of calls may be restricted. The Company reserves the right to determine which types of calls may or may not be permitted access to 976/970/550/540 Service telephone numbers.

This service shall not be used to provide Group Access Bridging (GAB) service whereby a caller can be connected to parties other than the Information Provider for the purpose of establishing a conference call.

Billing and collection services are not currently provided by the Company.

In order for the customer to render invoices via its third party billing and collection agency or the alternative provider, the Company will provide sufficient information to the customer via EMI or other mutually acceptable industry format. Company provision of this information will be in accordance with applicable federal and state rules regarding exchange of end-user name, address and call record information where that call information is presented in the call stream. Terms of such arrangements will be separately negotiated.

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